



## **CHFC REFUND POLICY**

### **CHERRY HILL FC'S RECREATION REGISTRATION FEE REFUND POLICY**

Cherry Hill FC's ("CHFC" or "club") recreation registration fees are non-refundable. Late recreation registration fees are non-refundable and are not included when determining refund or credit amounts.

Exceptions to this Recreation Registration Fee Refund Policy are as follows:

- Player moving out of the area = refund less \$30 fixed costs fee; and
- Season-ending severe injury or illness (a physician's note required) = Refund will be prorated at club's discretion based upon date written notification is received by club. Minimum deduction \$30.

### **2020-2021 Season Communicable Disease Exception to the Recreation Registration Fee Refund Policy**

CHFC has implemented temporary exceptions to the Recreation Registration Fee Refund Policy for the 2020-2021 season in response to, but not limited to, the virus "severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2)," which is responsible for Coronavirus Disease (COVID-19) and/or any mutation or variation thereof. While we plan to run a full recreation season, due to the current COVID-19 pandemic, we are unable to predict its outcome. These refund policy exceptions have been created in an attempt to help address this unpredictability and the uncertainty pertaining to evolving return-to-play conditions including the level of financial risk associated with registering for the recreational soccer season.

The temporary exceptions are as follows:

- Written requests submitted by August 15, 2020 = full refund of recreation registration fees;
- Written requests submitted between August 16, 2020 - September 6, 2020 = refund of registration fees minus \$30 fixed costs fee;
- Written requests submitted after September 6, 2020 = no refund;
- In the event that all recreation season activities are canceled in the interest of health and safety after September 6, 2020, but prior to Week 5, prorated credits, at the club's discretion, will be applied to the Spring '21 season registration fee.
- In the event that all season activities are cancelled in the interest of health and safety between Week 5 and season closing activities, no refunds or credits will be issued.

\*For questions and refund requests, please email the Director of Recreation - [chfcrecdirector@gmail.com](mailto:chfcrecdirector@gmail.com). Only refund requests submitted in writing/via email will be considered.

\*The cancellations referenced above relate to COVID-19 and the restrictions imposed by government and sport related entities, and does not apply to cancellations due to weather or other factors beyond the control of CHFC.

\*CHFC reserves the right to make changes to both the General and Communicable Disease refund policies without providing advanced notice.